



technology simplified

A photograph of a corporate office environment. In the foreground, a man in a white shirt and blue tie is looking thoughtfully to the left, with his hand resting on his chin. In the background, a woman in a teal patterned top is smiling and talking on a black telephone. The scene is brightly lit with a neutral background.

Corporate Brochure

BTS is a specialist in operator consoles, call logging, directory solutions and database integration.

We help customers improve their electronic communications and achieve cost savings.

We take pride in always doing everything in our power to deliver on our promises.

OUR TRACK RECORD IS YOUR GUARANTEE

When selecting a supplier, you need to be sure you will get a high-quality product that is delivered right first time and on time.

With BTS, you can be confident there is no risk..

For over 25 years, we have helped customers improve their electronic communications in the areas of handling and answering times, cost, and network planning.

Thank you very much for your assistance. The person who requested the information is very impressed with the service we received, as am I.

UK Government Department

You're fantastic, thanks.

International Financial Institution

Over the past few months, the work you have completed has helped us make savings of over £20,000 per annum.

UK NHS Trust

I'm impressed you picked up that one of our lines had been disconnected and took the time to investigate. Good work!

International Law Firm

Many thanks for your support in addressing this issue, the end customer is very much indebted.

County Council

Many thanks for all your help and support, please thank everyone at your end who was involved.

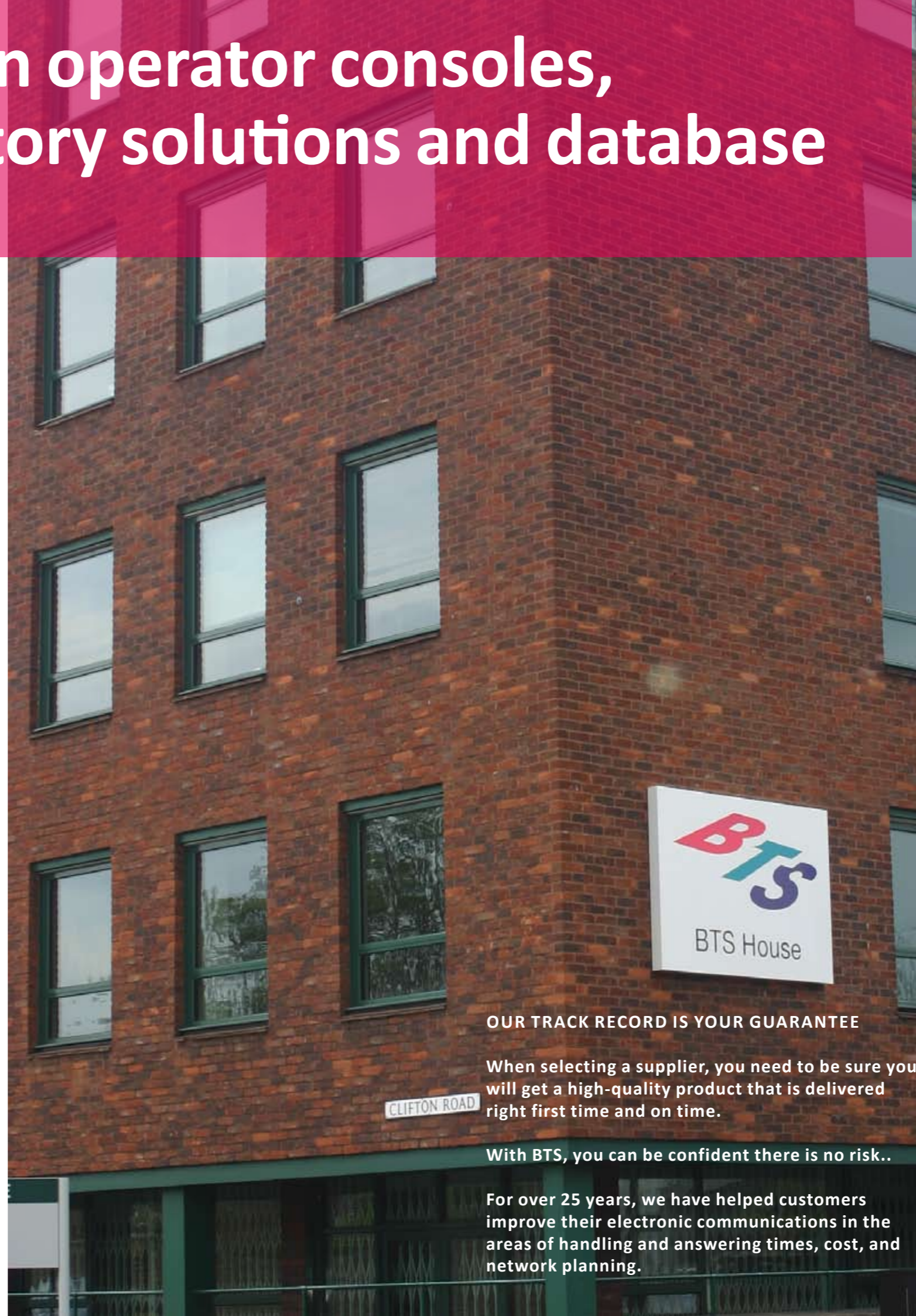
Borough Council

Your Tutor presented the course in a very relaxed manner and this, I believe, contributed to how quickly I picked things up.

Hi-tech Manufacturer

I am very positive about the system and service that I have received from BTS to date. You maintained a professional approach to the project throughout.

UK University



We invest more in research and development than anyone else in our industry.

Our solutions are designed to be simple to use , comply with the latest standards and are built on the latest Windows technologies.

We are a certified Microsoft Partner and our latest systems are the only ones designed for Voice over IP as well as traditional telephone systems.

OUR INVESTMENT IS YOUR PEACE OF MIND

When selecting a supplier, you need to be sure it has a forward path meeting your future needs.

With BTS, you can be confident there is no risk...

We design the very best products for our customers to help them deliver a professional service.

With BTS, you always get superior quality and functionality at an unbeatable price.

I would like to thank all those who ensured this move went as smoothly as possible.

UK Construction Company

BTS has shown it is truly are a relationship company.

International Legal Services Company

You are very responsive and knowledgeable which makes a refreshing change from other suppliers.

UK Manufacturer

We have had a few problems but these have been explained and resolved. You been very helpful.

Logistics Company

Many thanks for your help on this you have done a really good piece of work here.

City Council

We like that the system just works.

County Council

I always find BTS staff easy and friendly to work with. They are also very helpful.

International Outsourcing Company

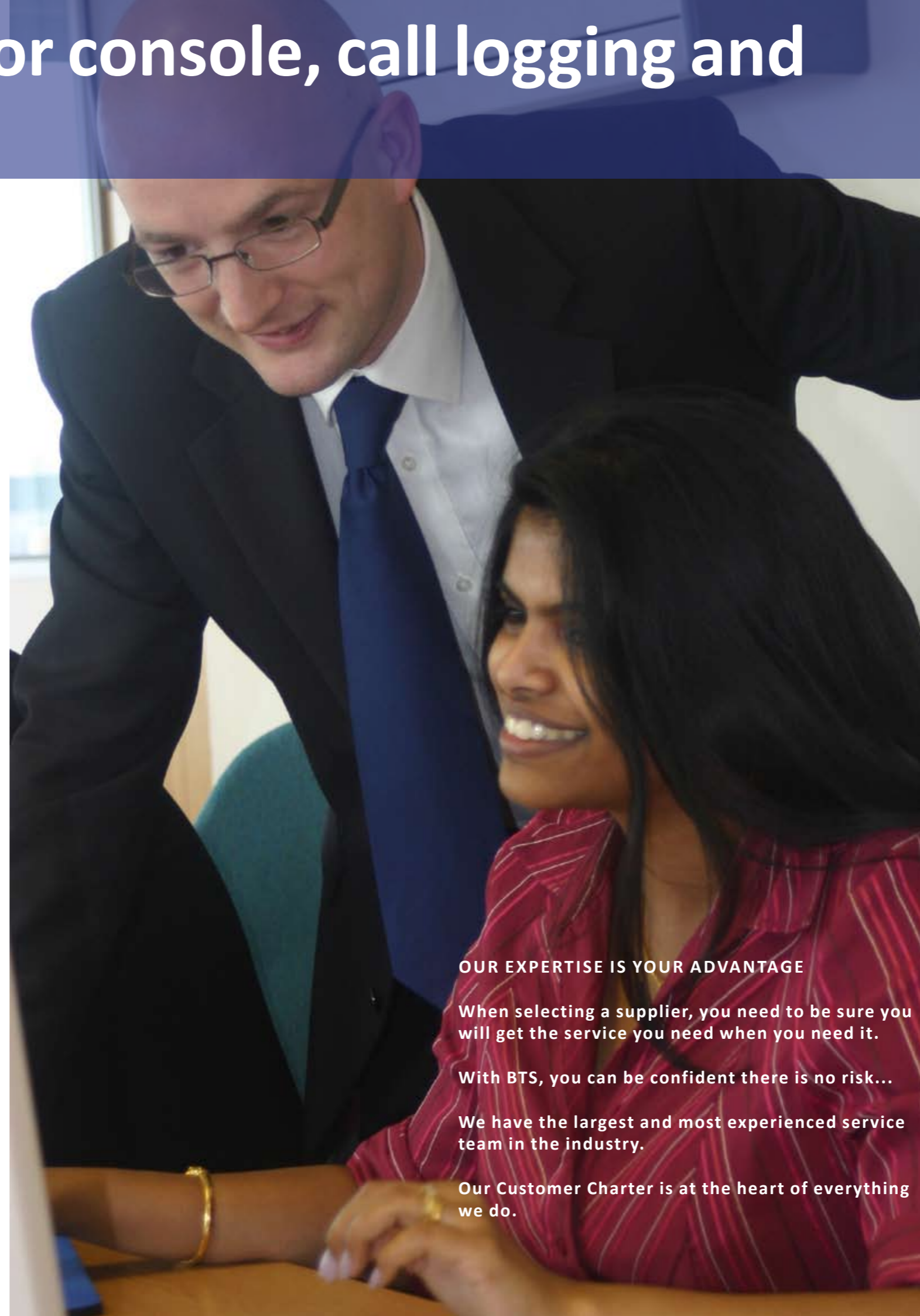
The service is superb and I particularly like the flexibility of the managed service.

NHS Trust

We are the operator console, call logging and directory experts.

We are better at helping customers achieve their objectives because we take the trouble to understand their business.

Many of our customers have been with us for over 20 years and through 7 generations of systems.



OUR EXPERTISE IS YOUR ADVANTAGE

When selecting a supplier, you need to be sure you will get the service you need when you need it.

With BTS, you can be confident there is no risk...

We have the largest and most experienced service team in the industry.

Our Customer Charter is at the heart of everything we do.

You are positive in your approach, ask the right questions and get the job done with minimal fuss.

UK Police Force

I would like to highlight your dedication, perseverance, and promptness.

International Telecoms Company

PhoneWare and CommsWare have been invaluable tools without which we would never have been able to migrate the 2400 users to the new telephony network.

Local Council

The Training was very helpful thanks, and the Trainer was great.

NHS Trust

I am very pleased with the work that was carried out as part of the consultancy.

NHS Acute Trust

Your Service Desk is very good.

UK Police Force

The dashboard is used every day and is a very effective way of gauging the effect on the business . Many thanks for your help in pulling this together.

High Street Bank

Thanks for all the good work you have done on this service request.

UK University



Corporate Brochure

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